

StableVM

Terms of Service

Simplified version

StableVM's products and services are provided by StableVM.com. These Terms of Service "Terms" govern the use of StableVM's website, hosting service and other products and services "Service" and "Services".

"You", "Your" and "Yourself" mean the natural or legal entity that hereby engages Us to provide web hosting Services, namely:

Linux virtual private servers: provision of hardware resources in a shared environment, accessible over the Internet using a remote terminal (SSH), capable of supporting a wide variety of applications, limited by our Acceptable Use Policy contained herein and the hardware and software limitations described in the product specification.

Please read these Terms carefully, and contact us if You have any questions. By using our Services, You agree to be bound by these Terms.

Acceptable Use Policy:

The following are strictly prohibited activities and may result in immediate suspension and/or termination if discovered on Your account:

- Spam or bulk mailing
- Malware
- Phishing
- DDoS (outbound)
- Illegal downloads/piracy
- Illegal pornography
- Nested virtualization
- Any kind of high CPU, IO and network usage

Unless otherwise stated, CPU cores are shared and they are not dedicated to You.

We reserve the right to cancel, suspend, or terminate any Service provided with or without a refund, notice or warning for any reason.

Limitation of Liability:

We take reasonable measures to keep Your data safe. However, we are not responsible for lost data, time, income or any other resource due to hardware, software failure or human error. You accept sole responsibility for keeping Your data safe and backed up.

Refunds:

We only provide refunds on non-delivered Services. Once the Service is delivered within a reasonable timeframe (up to 72 hours from the initial payment), we don't provide a refund. If the Service is not delivered within the reasonable timeframe, then You have the right on a refund.

Payment Chargebacks and Billing Disputes:

Raising a billing dispute with our payment processors or charging back a payment made to Us will place Your account in bad standing. We reserve the right to immediately terminate all Services without refund in such instances.